



Issued Wednesday 24 August 2011

Help shape services at Cabrini Health

Cabrini Health is calling for members to join its new Patient and Family Register, the organisation's peak body for community involvement.

Interested members of the community, particularly people who have had direct experience of Cabrini Health as a patient or family member/carer and who live or work in the south-eastern suburbs, are invited to consider joining the Cabrini Health Patient and Family Register.

The new Cabrini Health Patient and Family Register is a first for the organisation and a new way of obtaining formal feedback.

"While public healthcare services have community advisory committees in place as required under the *Health Services Act*, formal community participation strategies are less common in the private healthcare sector," said Dr Mark Lubliner, Executive Director of Strategy and Performance Improvement.

"As an organisation that places a strong emphasis on an excellent patient and family experience, we are keen to hear from people with an interest in healthcare, such as care of the elderly, cancer, cardiac services, children's services, chronic disease, health promotion, home-based care, maternity, palliative care, rehabilitation, research and education and health promotion," said Dr Lubliner.

"If you're an active member of the community who wants to have a voice in our health service, then we would like to hear from you."

Dr Lubliner says members of the Cabrini Health Patient and Family Register will make a vital contribution to the directions of Cabrini Health and applicants are encouraged to reflect their own experiences.

"As a way of engaging with the people and communities we serve, we expect membership of our Patient and Family Register will be diverse and may include patients; families, carers or friends of patients; members of community networks; and local residents," said Dr Lubliner.

"Each member will be appointed for two years and bring their unique perspective and knowledge of community opinions and should demonstrate a commitment to help Cabrini Health understand the views of the community and respond to them.

"The benefit of involvement in our Patient and Family Register is that it helps to ensure our healthcare services respond to the community's needs."

For more information about joining the Cabrini Health Patient and Family Register and application forms, please call ph 03 9508 1216 or email feedback@cabrini.com.au or visit our website www.cabrini.com.au

Applicants who are currently employed in healthcare or by service providers cannot be considered.

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