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# INFORMATION FOR VETERANS

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## WHAT HOSPITAL COVER IS PROVIDED FOR VETERANS?

Cabrini is a Department of Veterans' Affairs contracted private hospital.

- As a Gold Card holder, you are entitled to access health care and associated services for all health conditions. You are fully covered for your hospitalisation costs and any diagnostic accounts e.g. blood tests, pharmacy, and x-rays.
- As a White Card holder, you are entitled to be funded for specific service-related conditions recognised by the DVA. You are required to have prior approval to ensure your admission is fully funded. Please note: a previous admission to Cabrini does not confirm funding by the DVA for future admissions.
- For both Gold and White Card holders, whether requiring a single room or not, you will be not be required to pay any charge.

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## WHAT ADDITIONAL SUPPORT IS AVAILABLE AT CABRINI FOR VETERANS?

Veteran patients, family members and carers can access our Veteran Liaison Officer (VLO) in regards to a hospital stay or any issues or concerns following discharge. The VLO provides a single point of contact to advocate for you and your family. Any time you wish to see the VLO please ask the hospital staff or call the VLO directly (details at the bottom of this sheet).

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## HOW CAN THE VETERAN LIAISON OFFICER ASSIST YOU?

- The VLO is a specialist clinical nurse who is qualified to assess your support needs.
- The VLO will meet with you during your hospital stay to identify what assistance may be required to support you at home.
- The VLO will visit regularly to monitor your progress as the discharge plan may need to be modified to ensure the best possible care and outcome.
- The VLO will notify your general practitioner on the day of discharge about any support initiated
- The VLO will provide short term phone support after discharge from hospital.

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## SHARING YOUR HEALTH INFORMATION

To assist with your care, you may be required to share details about your health to the VLO. In certain circumstances, information about your treatment is required to be provided to the Department of Veterans' Affairs (DVA) and External Service Organisations (ESO) relating to your care. The VLO will at all times maintain the confidentiality of veterans and their families, according to Cabrini's privacy policy.

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## FURTHER INFORMATION

### Cabrini Veteran Liaison Officer

Kate Barker | Phone: 0418 558 881 | Email: kbarker@cabrini.com.au

### Department of Veterans' Affairs

Phone: 133 254 | [www.dva.gov.au](http://www.dva.gov.au)

