

Symptom and Urgent Review Clinic

Supporting you with your cancer journey



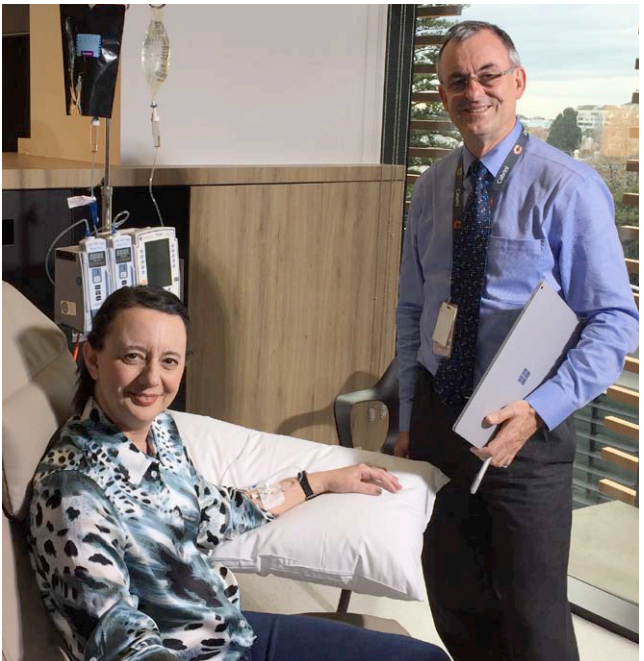
A cancer diagnosis can be difficult to deal with emotionally. Treatment for cancer can be physically challenging. This is why Cabrini developed the Symptom and Urgent Review Clinic (SURC) – to help our patients deal with the common side-effects of cancer treatment.

About the clinic

The SURC is a nurse-led service offering both telephone advice and face-to-face clinic support for patients experiencing side-effects from chemotherapy or immunotherapy.

If you are feeling unwell, are worried about your symptoms, or need advice about managing particular side-effects, the SURC nurse can help.

Our SURC is supported by your oncologist/haematologist and his/her team of registrars.





When should you call the SURC nurse?

You should call the clinic nurse if you are concerned about any of the following:

- A temperature of 38°C or higher
- Nausea and/or vomiting
- Diarrhoea or constipation
- Uncontrolled or persistent pain
- Mouth ulcers
- Tiredness/fatigue
- Shortness of breath/cough
- Skin rash
- Difficulty passing urine
- Acid reflux/indigestion
- Other issues that are worrying you

What happens when you call the clinic?

When you call, the SURC nurse will ask you some questions about your side-effects and symptoms, as well as some general questions. Based on this, they will guide and advise you on how best to manage your symptoms.

Depending on the severity of your symptoms, the nurse may recommend that you attend the SURC for a review by the nurse, or visit your General Practitioner (GP) or your nearest emergency department.

The SURC nurse may also:

- Advise your oncologist/haematologist you called
- Call your GP if you have been advised to go there
- Provide a follow-up phone call if required

Contact details

SURC location: Infusion Treatment Centre
Cabrini Malvern
Level 4, Gandel Wing

Cabrini oncology and haematology patients from any site can attend the clinic.

The clinic is open: Monday to Friday
8:30 am – 4 pm

Ph: (03) 9508 1944

Please call the clinic prior to attending, to ensure any potential waiting time to see a nurse is minimised.

Alternatively you can contact your treating specialist.

Outside of business hours

If you experience symptoms outside of business hours and need to talk to experienced staff urgently, please call the number below and ask to speak to the nurse in charge.

Ph: (03) 9508 1430

(This is the oncology inpatient ward at Cabrini Malvern.)